

Terms and conditions for HSBC Global Private Banking & Premier Elite - Trip.com Diamond Membership offer

When can you enjoy the offer

1. The promotional period is from 1 December 2024 to 30 November 2025 (both dates inclusive) ("**Promotion Period**").

Who can enjoy the offer

2. You can enjoy the offer only if you have fulfilled all of the following requirements ("**Eligible Customers**"):
 - a. be a valid client having an HSBC Personal Banking account with Global Private Banking status or Premier Elite client of The Hong Kong and Shanghai Banking Corporation Limited in Hong Kong ("**Bank**") on or before 30 September 2025; and
 - b. satisfy all of the requirements stated in paragraph 3 (How can you enjoy the offer?) below.

3. How can you enjoy the offer?

You have to fulfill all of the below requirements during the Promotional Period in order to enjoy the offer provided by Trip.com Travel Singapore Pte. Ltd ("**Service Provider**"):

1. Be a registered member of Trip.com;
2. With one of the following membership statuses only: Silver, Gold, or Platinum ("**Member**"); and
3. Redeem the offer under the Service Provider's designated campaign page (URL: <https://hk.trip.com/sale/w/13834/hsbcgpbandediamondmembership.html?locale=en-HK&allianceid=3935835&sid=121413734>) ("**Campaign page**") by providing your Global Private Banking or Premier Elite Client number ("**Redemption code**") according to the following redemption period ("**Redemption period**").
4. Please note that if you are already a Trip.com Diamond or Diamond+ Membership, no membership upgrade or extension will apply, and your current membership status will remain unchanged.
5. Please contact Trip.com for any issue of redemption.

4. Redemption Period: Customers who become Eligible Customers before 31 October 2024 may redeem Trip.com Diamond Membership during the Promotion Period. Customers who become Eligible Customers:
 1. between 1 November 2024 and 31 December 2024, may redeem Trip.com Diamond Membership between 1 February 2025 until 30 November 2025.
 2. between 1 January 2025 and 31 March 2025, may redeem Trip.com Diamond membership between 1 May 2025 until 30 November 2025.
 3. between 1 April 2025 and 30 June 2025, may redeem Trip.com Diamond membership between 1 August 2025 until 30 November 2025.
 4. between 1 July 2025 and 30 September 2025, may redeem Trip.com Diamond membership between 1 November 2025 until 30 November 2025.

What is the offer?

Trip.com Diamond Membership Status Offer (“Offer”)

5. Eligible Customers are entitled to become a Diamond Member of Trip.com immediately upon successful redemption and the Diamond Membership will be valid for a period of one (1) year from the date of redemption. *
* if you are already a Trip.com Diamond or Diamond+ Membership, no membership upgrade or extension will apply, and your current membership status will remain unchanged.
6. The validity of the Redemption code will be effective from the respective dates stated under Redemption Period above until 30 November 2025.

Read before you enjoy the Offer

7. The Offer is subject to these terms and conditions. Trip’s general terms and conditions (available at: https://hk.trip.com/contents/service-guideline/terms.html?locale=en_hk&curr=HKD) shall apply to the Offer and be incorporated by reference into these terms and conditions. Please do not participate in the Offer if you do not agree with these terms and conditions.
8. Any collection, use and disclosure of personal data by the Service Provider will be in accordance with the Service Provider’s privacy statement available at: <https://hk.trip.com/contents/service-guideline/privacy-policy.html?locale=en-HK&curr=HKD>).
9. The Offer is not valid in conjunction with any other offer or promotion.
10. The Offer cannot be exchanged for cash, other products, services, discounts, or transferred to another person.
11. Trip.com Diamond Member benefits can be found on Trip.com Rewards Official Page (available here: https://hk.trip.com/customer/loyalty?locale=en_hk&curr=HKD). For details of Trip.com Rewards Program Terms and Conditions, Membership Requirements and Rewards, Eligible Customers should refer to the Trip.com Rewards Program official webpage. **“Trip.com Rewards Program” (“Program”)** is a loyalty

program offered by Trip.com to frequent Trip.com customers at the sole discretion of Trip.com and is available only to individuals who have registered as Trip.com Members in accordance with Trip.com Rewards Program Terms and Conditions (“**Terms**”). By registering for a Member's account on Trip.com, you will automatically be enrolled as a Member of the Program. By accessing a Member's account and participating in the engagement activities on the Trip.com platform, including making bookings and obtaining/using Trip Coins in any manner, you agree with the Terms. As a Member, you have the responsibility to read and understand the Terms as well as other information published by Trip.com relating to the Program in order to fully understand your rights and obligations. Please contact Trip.com customer support if you have any questions relating to the Program. If you do not agree with the Terms, please stop utilizing the Program and its associated rewards, including Trip Coins, and provide written notice to Trip.com. After receiving the notice, all remaining rewards and Trip Coins in such Member's account will be null and void by Trip.com.

12. Each Eligible Customer is entitled to the Offer once only.
13. For Eligible Customers who are existing Trip.com Members, upon successful redemption, the Service Provider will extend a membership upgrade to Diamond tier. If customer is already a Trip.com Diamond or Diamond+ Membership, no membership upgrade or extension will apply, and the current membership status will remain unchanged.
14. The membership under the Offer will only be activated upon the completion of registration and redemption with all necessary information.
15. The Trip.com Diamond Membership is valid for 1-year from redemption date. If Eligible Customers intend to extend their Trip.com Diamond membership after 1-year of validity, they shall accumulate [at least] 8 eligible bookings with a total spending of US\$1,000 or above within 12 calendar months at Trip.com platform, the validity period of the membership tier will automatically extend for an additional term in accordance with the validity period of such membership tier.
16. When the validity period of the membership tier expires and the Member did not meet the current or next membership tier's requirements during the validity period, the new membership tier will be recalculated based on the Eligible Bookings completed and the spending amounts during the current membership tier's validity period according to the requirements for each membership tier.
17. For details of Trip.com Rewards Program Terms and Conditions, Membership Requirements and Rewards should refer to the Trip.com Rewards Program official webpage.
18. The Bank and the Service Provider reserve the final right to cancel, terminate or change any of these terms and conditions at any time without prior notice. The entitlement of the Offer shall be at the sole discretion of the Bank and the Service Provider.
19. Without limitation to other rights and remedies available to it, the Service Provider reserves the right to cancel an Eligible Customer's Diamond membership status if he/she was found to have obtained the Offer through fraud, dishonesty or deceit.

20. In case of disputes arising out of this promotion, the decision of the Bank and the Service Provider shall be final and conclusive.
21. The Bank and the Service Provider reserve the right of interpretation to the aforesaid terms and conditions in case of any dispute, which interpretation shall be binding and conclusive.
22. No person other than the Eligible Customers, the Service Provider and the Bank will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
23. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('**Hong Kong**').
24. In the event of any discrepancy or inconsistent between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

Issued by The Hongkong and Shanghai Banking Corporation Limited