

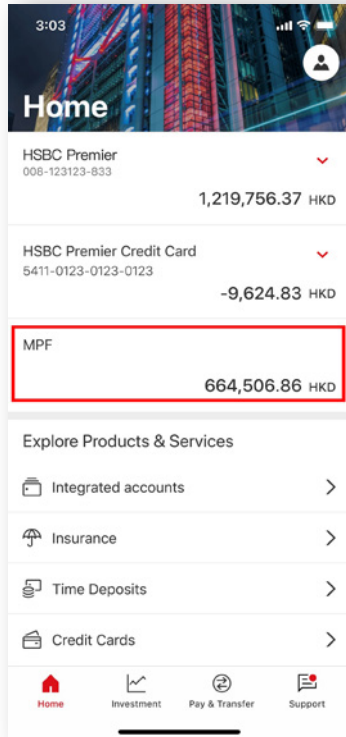
# How to consolidate MPF personal accounts via "HSBC HK Mobile Banking app":

## Before you start

Before you start, please find out the scheme name and account number of each of your MPF personal accounts from the annual benefit statements from other trustee(s). You can also contact your trustee(s) for this information.

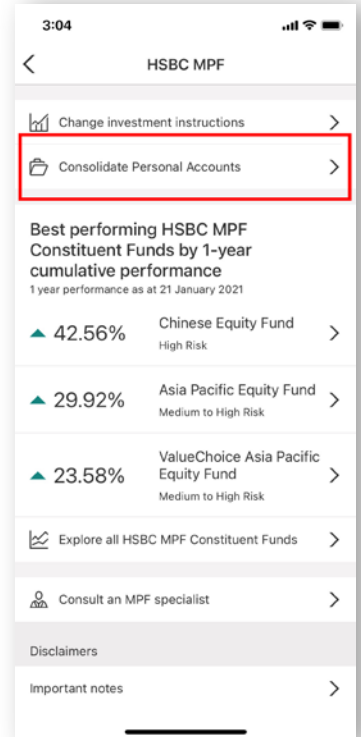
1

Log in "HSBC HK Mobile Banking app" and select MPF balance from home page.



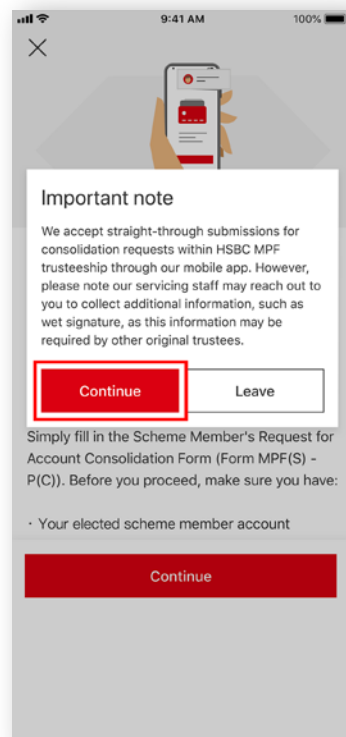
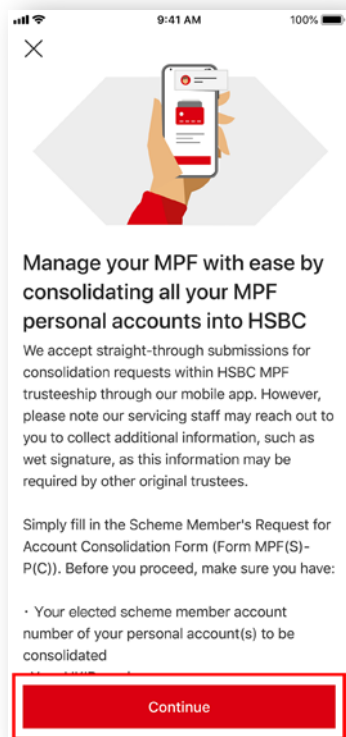
2

Select "Consolidate Personal Accounts".



3

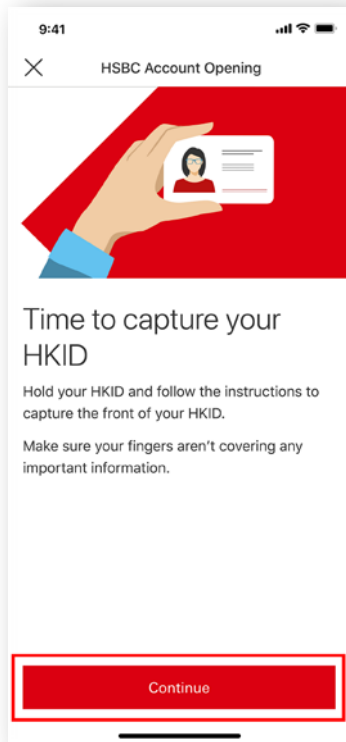
Click "Continue".



# Step 1 - Follow the instructions to verify your identity by capturing your HKID and taking a selfie

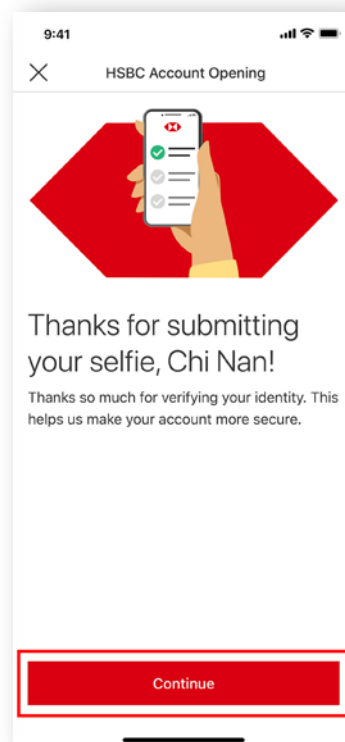
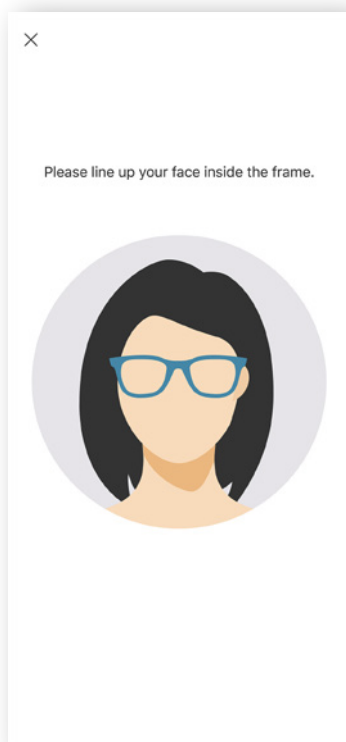
1

Follow the instructions to capture the front of your HKID



2

Line up your face inside the frame and follow the instructions to take your selfie, then press "Continue"



# Step 2 - Select the scheme that you would like to consolidate

1

Select "Original trustee and scheme" to provide account information for the account to be consolidated with HSBC.

A screenshot of a mobile application interface. At the top, the time is 3:05. Below the status bar, there are navigation options: a back arrow, the word 'From', and 'Cancel'. The main content area is titled 'Original trustee(s)' and contains a section for 'Account 1'. Within this section, the option 'Original trustee and scheme' with the subtext 'Select your trustee and scheme' is highlighted with a red rectangular box. Below this, there is a field for 'Scheme member account number' with the prompt 'Enter account number' and a question mark icon. At the bottom of the screen is a grey 'Continue' button.

2

Select the original trustee from the list.

A screenshot of a mobile application interface. At the top, the time is 3:05. Below the status bar, there are navigation options: a back arrow, the text 'Original trustee', and 'Cancel'. The main content area is a list of company names, each followed by a right-pointing chevron: AAA Company Limited, BBB Company Limited, CCC Company Limited, DDD Company Limited, EEE Company Limited, FFF Company Limited, GGG Company Limited, HHH Company Limited, III Company Limited, JJJ Company Limited, KKK Company Limited, LLL Company Limited, MMM Company Limited, and NNN Company Limited. At the bottom of the screen is a grey 'Continue' button.

3

Select the scheme from the list.

A screenshot of a mobile application interface. At the top, the time is 3:05. Below the status bar, there are navigation options: a back arrow, the text 'Original scheme', and 'Cancel'. The main content area shows 'AAA scheme' with a blue selection dot to its right. At the bottom of the screen is a grey 'Continue' button.

4

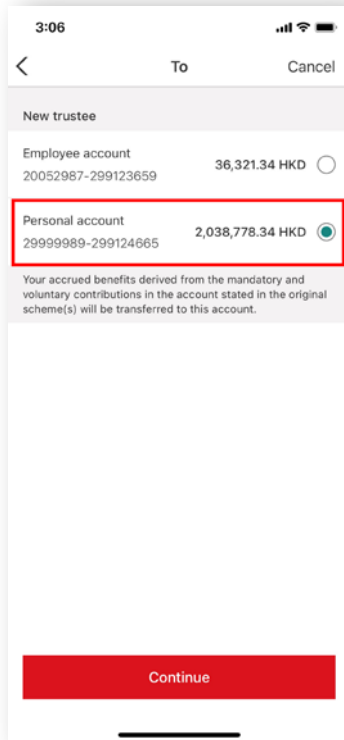
Input the account number.

If you would like to consolidate more than one account, please select "+ Consolidate another account".

A screenshot of a mobile application interface. At the top, the time is 3:06. Below the status bar, there are navigation options: a back arrow, the word 'From', and 'Cancel'. The main content area is titled 'Original trustee(s)' and contains a section for 'Account 1'. Within this section, the 'Original trustee' is set to 'BBB Company Limited' and the 'Original scheme' is set to 'AAA scheme'. The 'Scheme member account number' field contains the value '88888' and is highlighted with a red rectangular box. Below it, the option '+ Consolidate another account' is also highlighted with a red rectangular box. At the bottom of the screen is a red 'Continue' button.

# 5

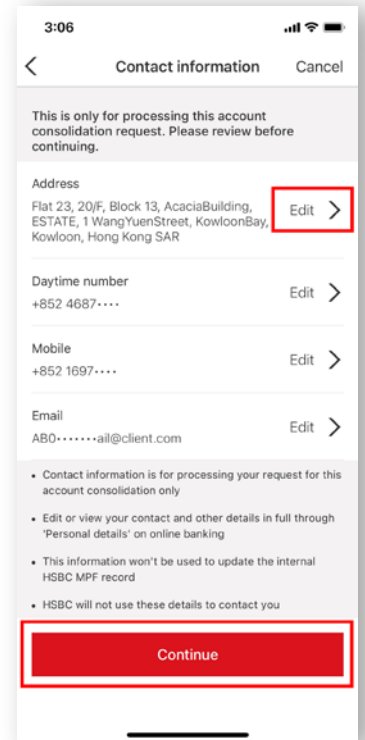
Select existing HSBC MPF account to receive the accrued benefits to be transferred in for this consolidation.



# 6

Contact details of the selected MPF account will be displayed for confirmation. Click "Continue" to proceed.

If you would like to update contact details, please click "Edit".  
Note: The contact info is for this transaction only.



# Step 3 – Verify the consolidation information and accept the 'Declaration and Authorisation'

1

Verify and confirm your information on this page. One-off e-signature will be auto-generated.

You can also download a PDF version of the completed Personal Account Consolidation Form.

The image shows two screenshots of a mobile application interface. The left screenshot is titled 'Verify' and displays the following information:

- Account 1 for consolidation
- Original trustee: BBB Company Limited
- Original scheme: AAA scheme
- Scheme member account number: 888
- Selected HSBC MPF account
- Scheme ID: 299999
- Scheme name: HSBC SUPERTRUST PLUS PERSONAL ACCOUNT HOLDER
- Scheme member account number: 2991246
- Your contact details: Address (Flat 23, 20/F, Block 13, Acacia Building, ESTATE, 1 WangYuen Street, Kowloon Bay, Kowloon, Hong Kong SAR), Daytime number (+852 4687...), Mobile (+852 1697...), Email (AB0.....ail@client.com)

The right screenshot is also titled 'Verify' and shows the same information as the left screenshot, but with a red box highlighting the 'Form MPF(S)-P(C)' link and a red 'Confirm' button at the bottom.

2

Review terms and conditions.

Click "I accept" to submit the request.

The image shows a screenshot of a mobile application interface titled 'Declaration and authorisation'. It displays the following information:

- A warning message: "Please make sure you've read and understood all the information."
- A heading: "You're about to submit your request."
- A link: "Terms & Conditions"
- A list of items to review: "E-signature", "Authentication statement", and "Risk disclosure", each with a right-pointing arrow.
- A checkbox: "Confirm you've read, understood and agreed to the terms." (checked)
- A red button: "Accept and submit"

# 3

Confirmation for receipt of submission. Reference number is provided with consolidation details.

