

Note for MPF eStatement and/or eAdvice service ("MPF's Service")

1. The following MPF eStatement(s) and / or eAdvice(s) are available on HSBC Personal Internet Banking:

MPF eStatement

1. Statement - MPF Member Benefit Statement*
2. Statement - Enclosure of MPF Member Benefit Statement

MPF eAdvice

1. Advice - Notice of Amendment to Offering Documents (if any)

*If you are receiving consolidate MPF Member Benefit Statement, the relevant Statement-MPF Member Benefit Statement will be broken into several entries in accordance with the total number of your MPF accounts plus the first entry will be the Statement - Summary of Account Movements (if any).

2. If you elect the MPF's Service, any MPF statement(s) and/or advice(s) available in electronic format will no longer be provided in paper format.
3. To facilitate your easy administration of MPF accounts, this MPF's Service is applied at member level; hence the MPF's Service shall apply to all your MPF accounts under the participating MPF scheme(s) as stated in clause 5 below. If you create other new MPF accounts in future, the MPF's Service will be extended to those new MPF accounts at member level.
4. The active MPF accounts do not include the account without set up a completed member record.
5. The participating MPF schemes include **HSBC Mandatory Provident Fund - SuperTrust Plus**.
6. Any MPF paper statement(s) and/or advice(s) that were issued to you will not become available on HSBC Personal Internet Banking ("PIB") even after you register for the MPF's Service at a later date.
7. When you have more than one PIB profile, if you register for the MPF's Service with any one of your PIB profiles, all your PIB profiles will also be deemed to register for the MPF's Service. Similarly, if you uncheck the MPF's Service with any one of your PIB profiles, the same service will be deemed to be unchecked from all your PIB profiles.
8. If you uncheck the MPF's Service, all MPF eStatement(s) and/or eAdvice(s) previously placed in your PIB profile are still available for review on PIB within the 25 months retention period since it is available in PIB. You can contact our HSBC MPF Member Hotline at (852) 3128 0128 to request us delivering respective MPF Statement(s) and Advice(s) to your correspondence address if necessary.

Service registered

You consent to register the MPF eStatement and/or eAdvice Service. You can access and view the MPF eStatement and eAdvice (if any) of above document(s) via HSBC Personal Internet Banking.

Note:

1. To facilitate your easy administration of MPF accounts, this MPF eStatement and/or eAdvice service ("the MPF's Service") is applied at member level; hence the MPF's Service shall apply to all your MPF accounts under the participating MPF scheme(s) as stated above where applicable. If you create other new MPF accounts in future, the MPF's Service will be extended to those new MPF accounts at member level.
2. Please note that you will receive MPF paper statement(s) and/or advice(s) if electronic format is not available for the relevant MPF statement(s) and/or advice(s).

3. All MPF eStatement(s) and/or eAdvice(s) previously placed in your HSBC Personal Internet Banking ("PIB") profile will be retained up to the last 25 months. Please save a copy for your future reference. The retention period will not apply when you ceased to be a member of HSBC MPF or all your PIB profiles have been terminated.
4. An email notification ("eReminder") will be sent to you to notify that MPF eStatement(s) and/or eAdvice(s) has/have been placed in your PIB Profile.
5. Any MPF paper statement(s) and/or advice(s) previously issued by us will not become available on PIB.
6. If the MPF's Service has been opted out, MPF eStatement(s) and/or eAdvice(s) generated over 14 calendar days before opt out effective date will not be sent to you in paper format automatically. You can contact our HSBC MPF Member Hotline at (852) 3128 0128 to request us delivering respective MPF statement(s) / advice(s) to your correspondence address.
7. The MPF's Service will be opted out by following reasons:
 - i. You request to opt out the MPF's Service
 - ii. The eReminder could not be successfully received by you
 - iii. All your MPF accounts have been terminated and/or have not set up a complete member record
 - iv. All your PIB profiles have been terminated
 - v. We have been notified the death or mental incapacitation of you
8. When the MPF's Service has been opted out by any one of the reasons as stated in clause 6, we will send a confirmation letter and the relevant MPF statement(s) and/or advice(s) (if any) in paper format to your correspondence address on our record and a confirmation notice by Short Message Service ("SMS") to your mobile phone number on our record.
9. If you would like to opt out the MPF's Service, you should give not less than 14 calendar days prior notice to us. The relevant MPF statement(s) and/or advice(s) generated after you opted out the MPF's Service will be sent to you in paper format.
10. If you have more than one PIB profiles, all your PIB profiles will be deemed to register the MPF's Service.
11. The MPF's Service will be applied to merged MPF schemes or terminated MPF accounts if the relevant MPF eStatement(s) and eAdvice(s) is after extraction of data but before generation.
12. If we cannot reach you via email address, other contact details (including correspondence address, mobile phone number and telephone number) are to be used for the MPF's Service related communication, your latest updated contact details in MPF record is referred.
13. If you would like to update your contact details such as email address, correspondence address, mobile phone number and telephone number, you should give not less than 14 calendar days prior notice to us. After updated your contact details in our MPF record, a confirmation notice will be sent to you.
14. The sender of above MPF eStatement and eAdvice is HSBC Provident Fund Trustee (Hong Kong) Limited. Should you have any enquiry the MPF's Service related matters, please contact our HSBC MPF Member Hotline at (852) 3128 0128.

Issued by The Hongkong and Shanghai Banking Corporation Limited

