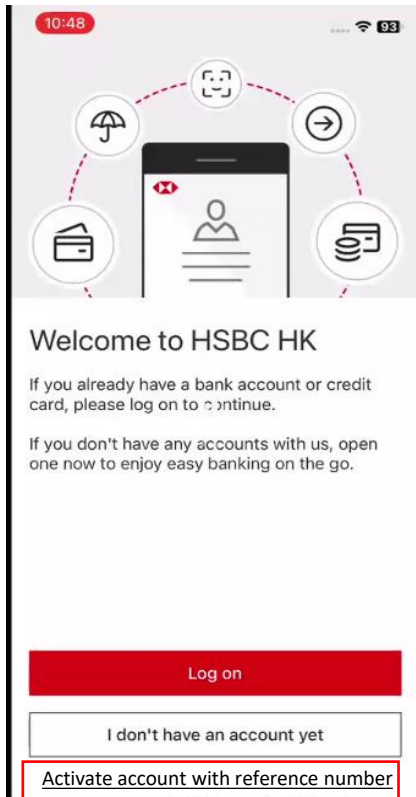


Account activation guide

Upon account application submission, you should **visit Hong Kong within 90 days to activate your account via HSBC HK app, you don't need to visit a branch!** If you can't successfully activate your account, we will not proceed with your application.

Please make sure you're physically in Hong Kong and have your latest exit-entry record ready to activate the account!

Step 1 – Select “Activate account with reference number” at the bottom of the page.

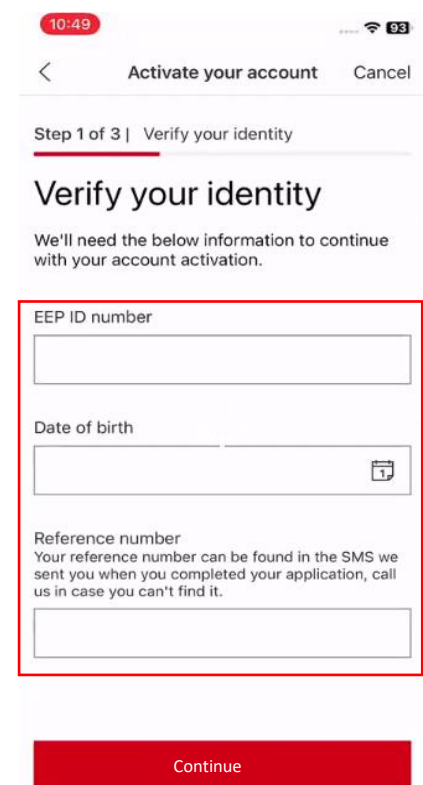


Step 2 – Read the instructions and continue

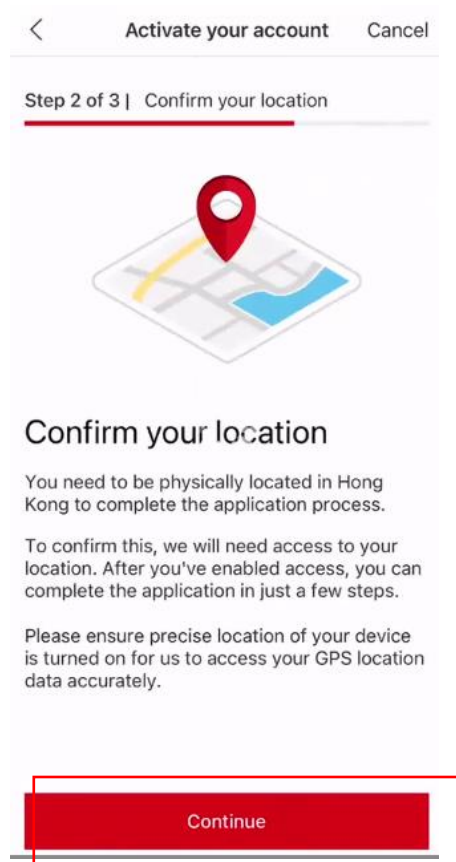


Step 3 – Please input

- 1) EEP ID number
- 2) Date of birth
- 3) Reference number, you can find it from the successful application SMS, call us if you can't find it.

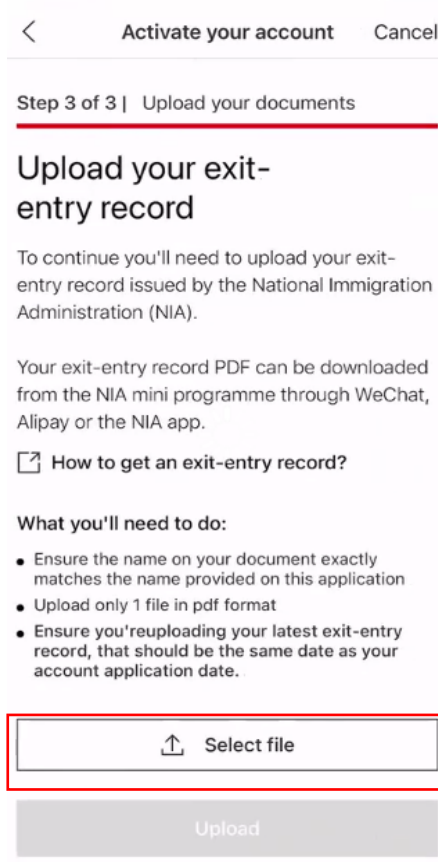


Step 4 – Allow 'HSBC HK app' to access your GPS location data



Step 5 – Upload your exit-entry record.

You can follow the [guideline](#) to get the exit-entry record.



After checking is completed, your account is opened successfully!

Please continue by setting up your mobile banking!

