

Step-by-step guide to get your exit-entry record

You can use the National Immigration Administration (NIA) mini program through WeChat, Alipay, or NIA platform to enquire and download your latest exit-entry record.

Please note that HSBC only accept the **latest record (this should be the same date as your account application date)**, you may follow the below instruction example of using NIA mini program on WeChat to get your record, store it at your device and upload it.

Step 1 – Open NIA mini program
Search “移民局12367” to locate the mini program.



Step 2 - Select “中国公民服务”



Step 3 - Select “出入境记录查询”



Step 4 – Log on

Select your ID type, input your full name and ID number to log on.

9:41

国家移民管理局政务...

欢迎登录

ENGLISH

居民身份证

*

若您的姓名中有“.”等特殊字符，请您在“姓名”录入框中将文字与特殊字符按顺序录入后进行身份认证

下一步

Step 5 – Facial recognition

For first-time users, complete the facial recognition steps to continue.

9:41

移民局 12367 申请使用

人脸识别验证你的身份信息，请确保为本人操作

您知悉并同意服务提供者授权腾讯按照《个人信息处理规则》实施个人信息处理并用于身份核验。详见《个人信息处理规则》

下一步

帮助中心

Step 6 – Select enquiry period

Please note that we only accept the **latest record (this should be the same date as your account application date)**.

You can specify the range or select the period you want.

9:41

出入境记录

选择查询人

请选择查询范围

自定义 三个月 一年 五年 十年

温馨提示：只支持查询本人2007年1月1日至今的出入境记录

下一步

Step 7 – Select “查詢” to proceed with the next step



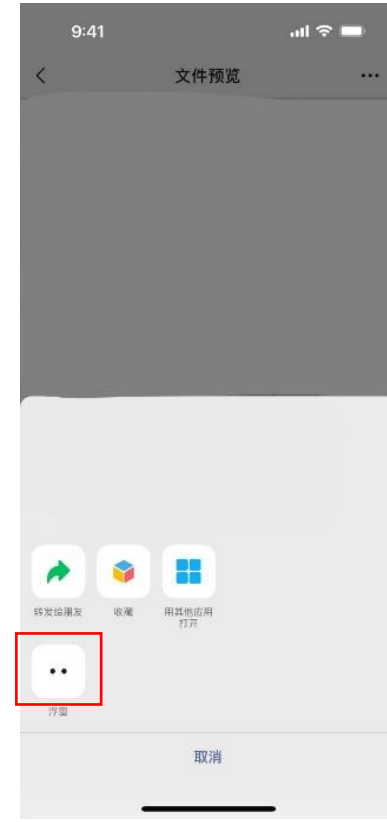
Step 8 - Select “文件预览”



Step 9 – Open the file to save your document to device

Upon opening the file, select the “...” button from the top right corner and select “用其他应用打开”.

For Android users, you may save the document to your device directly.



Step 10 – Store the file

Select “存储到文件” to save the file to your device, you will see the document is saved after that.



Done!

Let's continue your account application / activation by uploading the exit-entry record!

Upload your exit-entry record

To continue you'll need to upload your exit-entry record issued by the National Immigration Administration (NIA).

Your exit-entry record PDF can be downloaded from the NIA mini programme through WeChat, Alipay or the NIA app.

[How to get an exit-entry record?](#)

What you'll need to do:

- Ensure the name on your document exactly matches the name provided on this application
- Upload only 1 file in pdf format
- Ensure you're uploading your latest exit-entry record, that should be the same date as your account application date.

