

HSBC HK - Seamless mobile account - Opening at your fingertips!

- Complete in 15 mins
- Self-serve journey
- No appointment required
- Skip the branch visit
- Open an account anytime, anywhere

If physically present in HK, open an account remotely via HSBC HK App

If in Mainland China, apply for an account via HSBC HK app, and activate it within 90 days upon your arrival in HK

Enjoy the immersive account opening experience now!

If located in Hong Kong

1. Download the HSBC HK App
2. Fill in personal details and confirm physical location is in Hong Kong
3. Verify your identity, take a photo of the Entry-Exit Permit (EEP)
4. Take a selfie! Please ensure your sunglasses & face mask are removed
5. Tap your Entry-Exit Permit (EEP) on the back of the phone
6. Upload the Exit-Entry Record (EER)
7. Fill in the remaining information

Your account is now open. Remember to set up mobile banking and explore our digital capability

If located in Mainland China (account application)

Account application from Mainland China via HSBC HK App has never been easier

1. Download the HSBC HK App
2. Verify your identity, take a photo of the Entry-Exit Permit (EEP)
3. Take a selfie! Please ensure your sunglasses & face mask are removed
4. Tap your Entry-Exit Permit (EEP) on the back of the phone
5. Submission is now complete! Next, visit Hong Kong to activate your account
6. Visit Hong Kong within the next 90 days to activate account on HSBC HK App and use your account right away!

No need to visit a branch in person

If located in Mainland China (account activation)

Only 3 simple steps until completion

1. Click “Activate account with reference number” at the bottom
2. Fill in basic information
3. Confirm your physical location is in Hong Kong and upload the Entry-Exit Record (EER)

Your account is now open. Remember to set up mobile banking and explore our digital capability

Opening an account is just so easy with the HSBC HK mobile app. Try it for yourself!