Download the HSBC HK App and register for your Online Banking account.
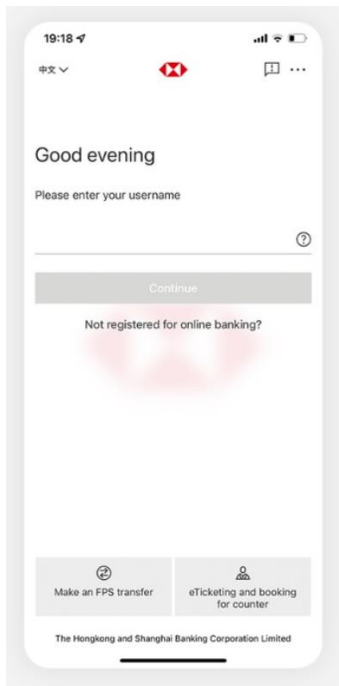
Contents
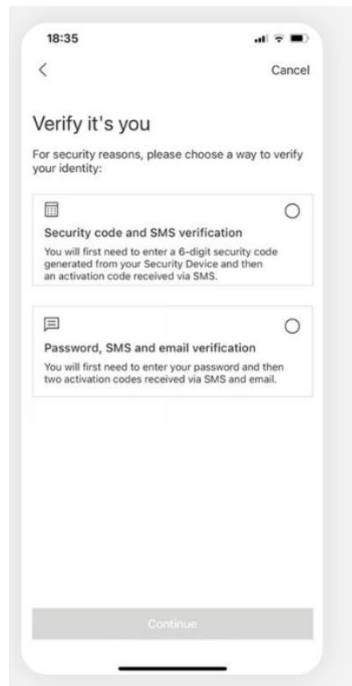
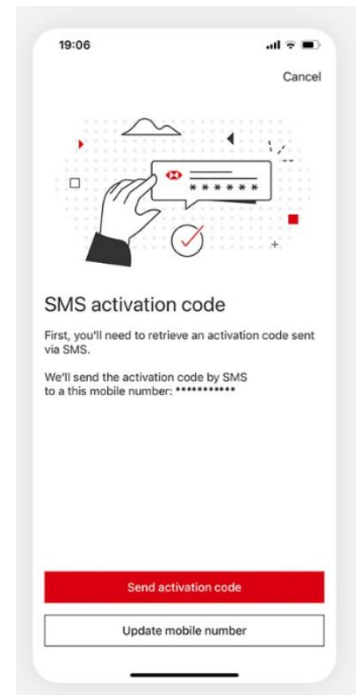# How to download and start using the HSBC HK App?

Go to the App Store or Google Play, type "HSBC HK App" to download the app. Follow the steps below to create and confirm your new 6-digit Mobile Banking PIN.
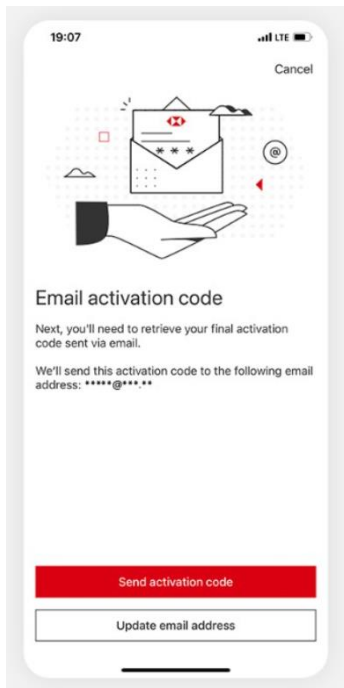

1. Log on to the HSBC HK App with your Personal Internet Banking username and password.
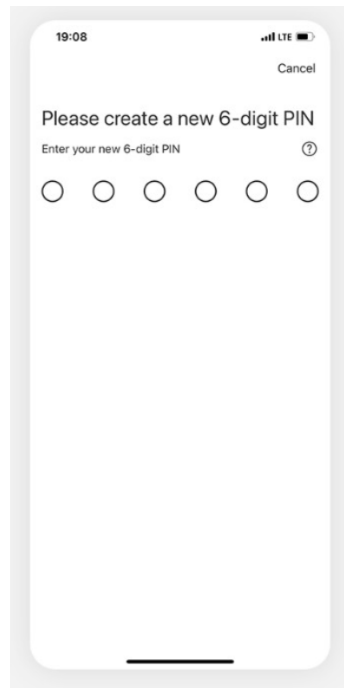

2. Choose 'Password, SMS and email verification'.
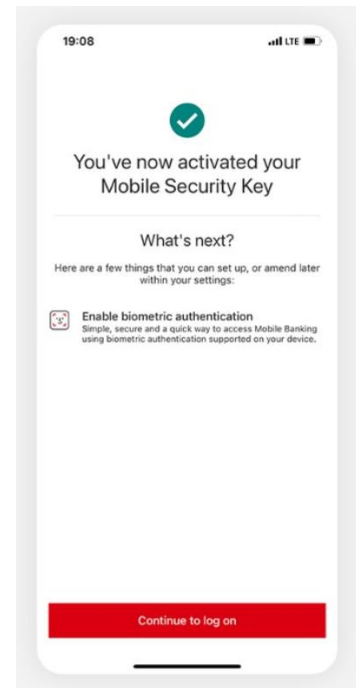

3. Complete the SMS verification.
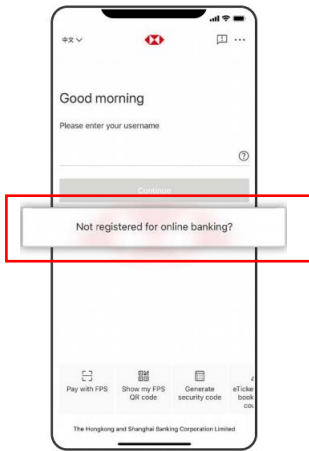

4. Complete the email verification.

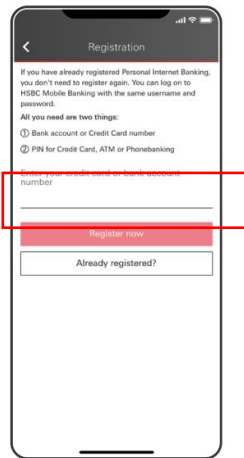5. Create and confirm your 6-digit Mobile Banking PIN.

6. You've now activated your Mobile Security Key.

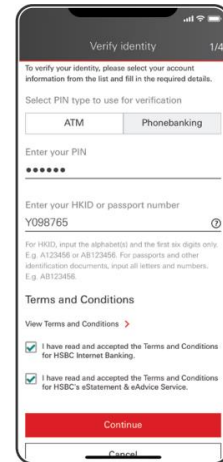Not yet registered for Personal Internet Banking?

You would need to have Personal Internet Banking to log on to HSBC HK App. If you have not yet registered for Personal Internet Banking, please follow the below steps to set up.
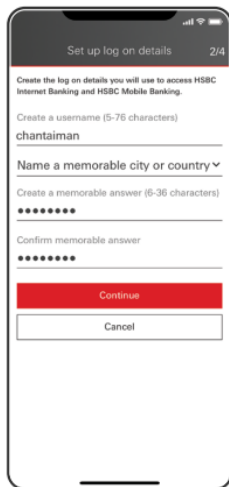

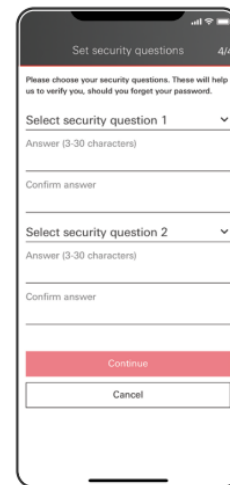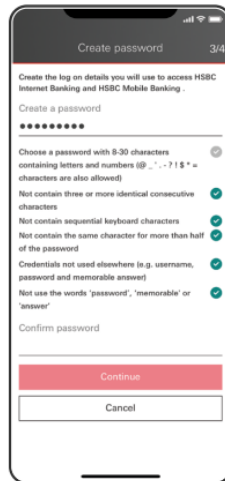1. Open the app and select 'Not registered for online banking?'

2. Enter your credit card or bank account number and select sole or joint accounts. Then select 'Register now'.

3. Enter ATM PIN or phone banking PIN and your identification document number (case sensitive) to verify your identity

4. Set up your log on details and follow the instructions shown on the screen to complete.

Note: When you accept the Terms & Conditions for HSBC Personal Internet Banking and HSBC's eStatements & eAdvices service during Personal Internet Banking registration, you are opt-in to eSatements & eAdvices.

After you have successfully registered for Personal Internet Banking, use the same log on details to log on HSBC HK App.
1. Open the HSBC HK App
2. Log on to the HSBC HK App by inputting 'username' and 'Mobile Banking PIN'