



有關常行指示服務修訂通知

由2022年9月30日起，滙豐將不再處理經由常行指示發出存款結餘證明書及港幣／人民幣／美元本票。

閣下可透過以下途徑作出單次申請：

- 索取存款結餘證明書：親臨滙豐分行、郵寄表格或致電客戶服務熱線（適用於滙豐尚玉及滙豐卓越理財客戶）
- 發出本票：親臨滙豐分行或郵寄表格

此外，閣下亦可透過香港滙豐流動理財應用程式／滙豐網上理財查詢戶口結餘、設立常行指示進行港幣本地轉賬或進行單次港幣／人民幣／美元本地轉賬。

如有查詢，請致電客戶服務熱線(852) 2233 3000 或與分行職員聯絡。

Notice of Change on Standing Instructions Service

Effective from 30 September 2022, HSBC will no longer issue Certificate of Balance and HKD/CNY/USD Cashier's Order via Standing Instructions.

You could raise one-time issuance request via the following channels:

- For issuance of Certificate of Balance: HSBC branch, mail or customer services hotline (available for HSBC Jade and HSBC Premier customers)
- For issuance of Cashier's Order: HSBC branch or mail

Also, you could check your account balance, set up recurring local transfer in HKD or make one-time local transfer in HKD/CNY/USD via HSBC HK App/HSBC Online Banking.

For enquiries, please call customer services hotline at (852) 2233 3000 or contact our branch staff.